



REDS Check (Pty) Ltd

Reg. No. 2019/435706/07

VAT. No. 4720289513

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Privacy Notice

This privacy statement is complementary to, and should be read and understood alongside, the general terms and conditions of use set out on this website.

1. REDS Check (Pty) Ltd and its subsidiaries (collectively, "REDS Check") provide this Privacy Policy to help you make an informed decision about whether to use or continue using the REDS Check Site, REDS Check Software and/or the REDS Check Services. If you do not agree with our practices, please do not use the REDS Check Site, the REDS Check Software, or the REDS Check Services.
2. This Privacy Policy is incorporated into and is subject to the REDS Check Terms of Service. Your use of the REDS Check Site, the REDS Check Software and/or the REDS Check Service, and any personal information you provide on the REDS Check Site or the REDS Check Service, remains subject to the terms of this Privacy Policy and the REDS Check Terms of Service.
3. This Privacy Policy covers the treatment of user information, including personally identifying information, obtained by REDS Check, including information obtained when you access the REDS Check, use the REDS Check Service, or use any other software provided by REDS Check.
4. This Privacy Policy does not apply to the practices of companies that REDS Check does not own or control, or to individuals whom REDS Check does not employ or manage, including any third parties to which REDS Check may disclose user information as set out in this Privacy Policy.
5. The purpose of this Privacy Policy is to set out how REDS Check collects, uses, shares and otherwise processes your personal information when you use the REDS Check Site, REDS Check products or Services, or when you contact REDS Check electronically.

6. REDS Check may obtain the following types of information from or about you or your business, including information that can be used to identify you as specified below ("Personally Identifiable Information"):
- 6.1. **User Provided Information:** You provide certain Personally Identifiable Information, such as your name, surname, identity number, phone number (if applicable), employment history, employment disciplinary records and physical address to REDS Check when choosing to participate in various uses of the REDS Check Service.
- 6.2. **Cookies Information:** When you visit the REDS Check Site, we may send one or more cookies - small text files containing a string of alphanumeric characters - to your computer to uniquely identify your browser. REDS Check uses both session cookies and persistent cookies. A persistent cookie remains after you close your browser. Persistent cookies may be used by your browser on subsequent visits to the site. Persistent cookies can be removed by following your web browser's help file instructions. A session cookie is temporary and disappears after you close your browser. You can reset your web browser to refuse all cookies or to indicate when a cookie is being sent. However, the REDS Check Site may not function properly if the ability to accept cookies is disabled.
- 6.3. **Log File Information:** When you use the REDS Check Site, our servers automatically record certain information that your web browser sends whenever you visit any website. These server logs may include information such as your web request, Internet Protocol ("IP") address, browser type, browser language, referring/exit pages and URLs, platform type, number of clicks, domain names, landing pages, pages viewed and the order of those pages, the amount of time spent on particular pages, the date and time of your request, one or more cookies that may uniquely identify your browser, your phone number, the phone number you are requesting the status of, and various status information. When you use the REDS Check Service, our servers log certain general information about you.
- 6.4 If you submit Personally Identifiable Information to us through the REDS Check Site or the REDS Check Service, we use your personal information to operate, maintain, and provide you with the features and functionality of the REDS Check Site and the REDS Check Service. You agree that we may process your personal information for all

purposes that relate to the Site and the products, services, facilities, tools or utilities offered on the Site.

7. If you submit any third party's Personally Identifiable Information to us through the REDS Check Site or the REDS Check Service, by uploading it you confirm that the information is true, accurate and correct, and that you have obtained the third party's consent to upload it. You further agree that any upload of information on the REDS Check Site is in accordance with the User Terms. You agree that we may process your personal information for all purposes relating to the Site and the products, services, facilities, tools or utilities offered on the Site.
8. If you share your personal information with any third party, we will not be responsible for any loss suffered by you, your dependents, your beneficiaries, your spouse or your employees.
9. Where applicable and to the extent appropriate, you confirm that we may share your personal information within the REDS Check companies for administrative purposes and the provision of the REDS Check Services and infrastructure.
10. You also confirm that we may share and combine all your personal information for any one or more of the aforementioned purposes to customise the REDS Check Services to meet your needs.
11. You agree that we may transfer your personal information outside South Africa if you provide an email address hosted outside South Africa, or to administer certain services, for example, cloud services.
12. We do not use your Personally Identifiable Information to send commercial or marketing messages without your consent, except as part of a specific programme or feature for which you will have the ability to opt in or opt out. We may, however, use your phone number or email address, if provided, without further consent for non-marketing or administrative purposes.
13. REDS Check values the information that you choose to provide and will take appropriate, reasonable technical and organisational steps to protect your personal information from loss, misuse or unauthorised alteration. The information made available to REDS Check concerning its Users is stored in databases with built-in safeguards to ensure the privacy and confidentiality of that information.

14. You have the right to know what personal information REDS Check holds about you.
REDS Check will take all reasonable steps to verify your identity before providing details of your personal information.
15. You have the right to request that REDS Check update, correct or delete your personal information. If REDS Check cannot delete your personal information, REDS Check will take all reasonable steps to anonymise it. You agree that REDS Check may retain your personal information until you request, in writing, that REDS Check delete or destroy it. This is subject to our compliance with any laws that require us to retain, store or dispose of it.
16. REDS Check may enter into arrangements with its partners and other third-party suppliers to provide services to you. Those arrangements may require REDS Check to disclose your personal information to them. If a third party asks REDS Check for any of your personal information, we will share it with them only if: you have already given your consent for the disclosure of this information to that third party; or we have a legal or contractual duty to give the information to that third party.
17. We may collect and disclose Personally Identifiable Information and/or non-personally identifiable information if required by law, or in the good-faith belief that such action is necessary to comply with the laws of the Republic of South Africa or international law, or to respond to a court order, subpoena, or search warrant, or an equivalent.
18. REDS Check also reserves the right to disclose Personally Identifiable Information and/or non-personally identifiable information that REDS Check believes, in good faith, is appropriate or necessary to enforce our Terms of Service, take precautions against liability, investigate and defend itself against any third-party claims or allegations, assist government enforcement agencies, protect the security or integrity of the REDS Check Site or our servers, and protect the rights, property, or personal safety of REDS Check, our users, or others.
19. You may, of course, decline to submit Personally Identifiable Information through the REDS Check Site or REDS Check Service, in which case REDS Check may not be able to provide certain services to you. If you do not agree with our Privacy Policy or Terms of Service, please discontinue use of the REDS Check Service; your continued use of the REDS Check Service will signify your assent to and acceptance of our Privacy Policy and Terms of Service.

20. If we want to share your personal information for any other reason, we will do so only with your permission.
21. Please note that if you refuse to accept cookies from this Site, you might not be able to access portions of our site.
22. To protect your privacy and security, we take reasonable steps to verify your identity before granting you access to the REDS Check Service.
23. REDS Check uses commercially reasonable physical, managerial, and technical safeguards to preserve the integrity and security of your personal information. However, we cannot guarantee the security of any information you transmit to REDS Check, and you do so at your own risk. Using unsecured Wi-Fi or other unprotected networks to submit messages via the REDS Check Service is not recommended. Once we receive your transmission, REDS Check makes commercially reasonable efforts to secure our systems.
24. However, this is not a guarantee that such information may not be accessed, disclosed, altered, or destroyed by a breach of any of our physical, technical, or managerial safeguards. If REDS Check learns of a security systems breach, we may attempt to notify you electronically so that you can take appropriate protective steps. REDS Check may post a notice on the REDS Check Site or through the REDS Check Service if a security breach occurs.
25. The REDS Check Site and Service are hosted in the Republic of South Africa and are intended for and directed to users in the Republic of South Africa. If you are a user accessing the REDS Check Site and Service from the United States, the European Union, Asia, or any other region with laws or regulations governing personal data collection, use, and disclosure that differ from those of the Republic of South Africa, please be advised that, by continuing to use the REDS Check Site and Service, which are governed by South African law, this Privacy Policy, and our Terms of Service, you are transferring your personal information to the Republic of South Africa and expressly consent to that transfer and to being governed by South African law for these purposes.
26. In the event that REDS Check is acquired by or merged with a third-party entity, we reserve the right to transfer or assign the information we have collected from our users as part of such merger, acquisition, sale, or other change of control. In the unlikely event of our bankruptcy, insolvency, reorganisation, receivership, or assignment for the benefit of creditors, or the application of laws or equitable principles affecting creditors'

rights generally, we may not be able to control how your personal information is treated, transferred, or used.

27. REDS Check may amend this privacy statement at any time. We recommend that you familiarise yourself with it regularly. The most up-to-date version of this privacy statement will govern the respective rights and obligations between you and REDS Check each time that you access and use the REDS Check Site.

28. If you believe that REDS Check has used your personal information contrary to this Privacy Statement, you must first attempt to resolve any concerns with REDS Check. If you are not satisfied after this process, you have the right to lodge a complaint with the Information Regulator under the Protection of Personal Information Act.

The contact details are:

Physical Address:	Woodmead North Office Park, 54 Maxwell Dr, Woodmead, Johannesburg, 2191
Telephone Number:	010 023 5200
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General enquiries email:	enquiries@inforegulator.org.za
Online Support:	Log tickets via https://eservices.inforegulator.org.za/contact.aspx

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